



IHCP Live Webinar

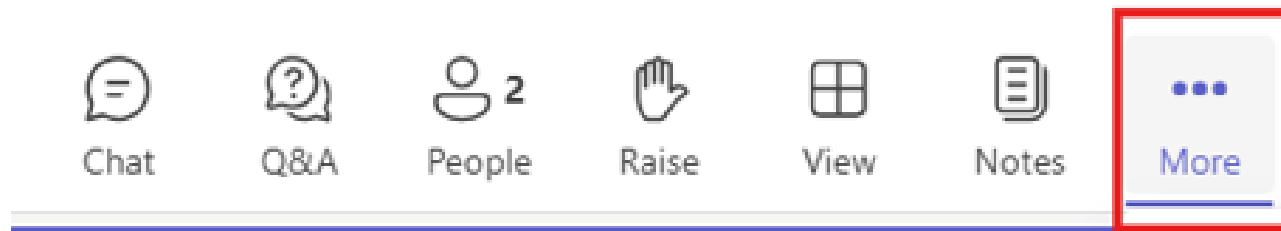
August 5, 2026



Before We Get Started...



How to Use Live Captions





Questions or Future Webinar Topics

The Indiana Health Coverage Programs (IHCP) Live webinar primarily offers an opportunity for the IHCP to share current news, updates, and to offer brief training opportunities.

We want to hear your ideas about additional webinar topics that would be helpful to you across the Medicaid program. This webinar is a monthly opportunity to discuss updates and issues impacting Indiana's Medicaid providers.

- Share your topic ideas at IHCPListens@fssa.in.gov
- For any specific questions please reach out to OMPPPProviderRelations@fssa.IN.gov

Agenda



Reminders for Providers



General IHCP Publication Updates



General Provider Education Opportunities



Trending Topics



Survey Opportunity



OMPP HCBS Certification Support



HCBS Certification: Publication Updates and Education Opportunities



Survey Opportunity



Reminders For Providers



Reminders With Effective Dates

- [***IHCP Bulletin BT2026111***](#): IHCP discontinues use of JG modifier to indicate 340B drugs on medical claims
 - The IHCP is discontinuing the use of the JG modifier to indicate a drug acquired through the 340B Drug Discount Program on Medical claims.
 - **For DOS on or after Aug 1, 2026**, claims using the JG modifier for physician administered drug claims **will not be accepted** for these drugs provided to IHCP members.
 - Providers must continue to identify 340B-acquired drugs using the TB modifier when billing for physician administered drug claims
- [***IHCP Bulletin BT2026124***](#): IHCP receives approval for an HCBS provider certification and enrollment moratorium
 - The moratorium is **in effect as of Aug. 1, 2026**. This bulletin will be discussed in more detail later in the presentation.



Policy, Compliance & Enrollment Reminders

- [**IHCP Bulletin BT2026106**](#): IHCP updates Preferred Diabetes Supply List (PDSL)
 - Effective July 1, 2026, the IHCP added the Dexcom G7 15-day monitoring sensor to the PDSL
- **Background check issues:**
 - Providers are not submitting background checks with the service code associated with Indiana Medicaid
 - FSSA Affordable Care Act = 24Y791
 - [Provider Enrollment Risk Levels and Screening](#)
 - Providers are also submitting background checks far ahead of submitting an application, which causes delays
- **IHCP Provider Healthcare Portal:**
 - The portal is not accepting home health aide (HHA) licenses even though they are accepted in lieu of the Personal Care Services Agency (PSA) License
 - The workaround is to upload the HHA license under the PSA License type



Documentation, Prior Authorization and Claim Submission Best Practices

- [***IHCP Bulletin BT2026123***](#): IHCP is reinforcing documentation and behavior assessment for ABA therapy treatment plans
 - The Behavior Assessment System for Children (BASC) will no longer include the Parenting Relationship Questionnaire (PRQ) assessment in the fourth edition.
 - Considering the release of BASC-4, both the BASC-3 PRQ and BASC-4 will be accepted until Oct. 1, 2026.
 - **After Oct. 1, 2026, ONLY the BASC-4 will be accepted.** The public release of BASC-4 is expected to be Aug. 23, 2026.
 - Providers should select the most appropriate version of BASC-4 for their members.
 - For additional information, please see the following resources:
 - [Behavior Assessment System for Children Brochure](#)
 - [Pearson BASC-4 Resources webpage](#)



IHCP Bulletin BT2026123 Clarification

- The BASC is a requirement listed under a behavior assessment.
- The BASC **is expected** to be performed by applied behavior analysis (ABA) therapy providers and submitted with the treatment plans.
- The BASC **is not expected** to be included, documented or provided as a part of the comprehensive diagnostic evaluation per *IHCP Bulletin* [BT202419](#) on page two.
- *IHCP Bulletin* [BT2026123](#) outlines ABA therapy providers **are responsible for including the BASC within treatment plans**: “ABA therapy providers to include the BASC PRQ within treatment plans and to include documentation of this assessment.”



Action Items Needing Provider Attention

- [**IHCP Bulletin BT2026102**](#) - Save the date for the 2026 IHCP Works Seminar on October 6-8
 - Held at the Embassy Suites: 6089 Clarks Creek Road, Plainfield, IN 46168
 - More information will be announced in a future publication.
 - If you have questions about the seminar, please contact the IHCP Works seminar voicemail at 317-488-5072.

Contact Information



Contacting Gainwell

- It is recommended that providers first contact Gainwell Technologies, who has dedicated [Provider Relations Consultants](#) to work with you on any issues that arise.
- Can provide onsite guidance and/or training, per request of the provider or the Office of Medicaid Policy and Planning (OMPP).

Contacting an MCO

- If you are having issues regarding one of our managed care programs, please reach out to your provider services representative with the specific MCO.
- Information can be found using the [IHCP Quick Reference Guide](#)

Contacting OMPP

- If you are unable to resolve your issue with Gainwell Technologies, or it requires escalation to the State, OMPP's Provider Relations team is here to assist.
- Contact email: OMPPProviderRelations@fssa.in.gov



General IHCP Publication Updates

Bulletin Updates



Any important announcements regarding the IHCP are made in IHCP bulletins which are published on the [IHCP Bulletins webpage](#).

Check out the '[Bulletin Spotlight](#)' section on the IHCP Bulletins webpage to see the bulletins, with links, that the IHCP believe will help answer reoccurring provider questions.

Bulletin Spotlight

- [BT2026124: IHCP receives approval for an HCBS provider certification and enrollment moratorium](#)
- [BT2026110: Coverage and billing information for the July 2026 quarterly HCPCS code update](#)
- [BT2026102: Save the date for the 2026 IHCP Works annual seminar](#)
- [BT202694: IHCP announces accelerated revalidation plan for certain providers](#)
- [BT202692: IHCP receives approval for an ABA provider enrollment moratorium](#)
- [BT202677: 2026 IHCP Live monthly webinar schedule for July, August and September](#)
- [BT202656: IHCP presents weekly status of claim-processing payment for impacted CCBHC claims](#)
- [BT202652: FSSA reiterates the H&W, PathWays and TBI Medicaid waiver invitation process](#)
- [BT202647: IHCP clarifies home health Medicare enrollment requirement](#)
- [BT202646: IHCP to require ABA agencies to be accredited](#)
- [BT202627: IHCP announces changes to applied behavior analysis \(ABA\) therapy services](#)
- [BT202577: IHCP reminds HCBS waiver providers of certification and enrollment guidelines](#)
- [BT202562: IHCP issues updated guidance for FFS and managed care ABA therapy prior authorizations](#)
- [BT202543: IHCP clarifies billing requirements for ABA claims with primary payer](#)
- [BT2024194: IHCP clarifies ABA documentation requirements and updates provider enrollment requirements](#)
- [BT2024181: IHCP reminds providers not to bill Medicaid members, with some exceptions](#)
- [BT202456: IHCP provides instructions for OMPP HCBS Certification Portal](#)



Breakdown of Important Bulletins:

BT2026109

[IHCP Bulletin BT2026109](#): Procedure code 36466 may have reimbursed incorrectly; claims to be adjusted or reprocessed

The IHCP identified a claim-processing issue with procedure code 36466—*Injection of chemical agent into multiple incompetent veins of same leg using ultrasound guidance* not being reimbursed correctly.

The correct rate for DOS Jan 1, 2024, through April 14, 2026, should have been \$1,316.52.

The FFS claim-processing system has been updated, and applicable claim details will be mass adjusted or mass reprocessed. Providers will start to see adjusted claims on remittance advices (RAs) beginning Aug 5, 2026. Providers with claims that were reimbursed by a managed care organization (MCO) should reach out to the appropriate payer for a claim adjustment.



Breakdown of Important Bulletins: BT2026110

[IHCP Bulletin BT2026110](#): Coverage and billing information for the July 2026 quarterly HCPCS code update

The IHCP has reviewed the July 2026 quarterly Healthcare Common Procedure Coding System (HCPCS) update to determine coverage and billing guidelines. The information in this bulletin is **effective for DOS on or after July 1, 2026**.

We do want to note that the IHCP is awaiting the final posting of the CMS fee schedules affecting pricing of the HCPCS procedure codes. Once that final review is complete, the IHCP will post another publication announcing the pricing has been implemented along with detailing additional coverage and billing information. We recommend providers review these rates as a reference until the final review has been completed by CMS and the publication has been posted.



Breakdown of Important Bulletins: BT2026117

[IHCP Bulletin BT2026117](#): IHCP to update rates for certain DME and medical supply items effective Jan. 1, 2026

Earlier this year, CMS updated the 2026 list of DME codes impacted by the 21st Century Cures Act. The IHCP has updated the reimbursement rates for 2026, with an effective date of 1/1/26.

The rates have been updated to the lowest non-zero 2026 Indiana Medicare Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Fee Schedule amount or competitive bidding single payment amount as the Medicaid allowed amount for DOS on or after Jan. 1, 2026.



Breakdown of Important Bulletins: BT2026125

[IHCP Bulletin BT2026125](#): IHCP recognizes maternity procedure code changes, effective Jan. 1, 2027

Beginning Jan. 1, 2027, the American Medical Association is updating their Maternity Current Procedural Terminology (CPT®1) codes.

These changes are focused on the following four primary areas of service:

- Prenatal care
- Labor management
- Labor and delivery
- Postpartum care

The IHCP is aware of these changes and is actively reviewing the various policy, reimbursement and system needs for these changes. Additional communications will be shared as the IHCP continues to review and develop updated billing and policy guidance.



Bulletin Corrections

Any important announcements regarding IHCP are made in IHCP bulletins which are published on the [IHCP Bulletins webpage](#).

The following IHCP bulletin corrections were posted this month:

- [Correction to BT2026111](#): Corrected small typos in the text – No yellow note. (*Posted on 7/21*)
- [Correction to BT2026117](#): Corrected the modifier for HCPCS code K0860 in Table 1. Modifier is RR not EE. (*Posted on 7/21*)
- [Correction to BT202675](#): Updated language in "Services not authorized as audio-only telehealth" section (*Posted on 7/23*)
- [Correction to BT2026123](#): Information about BASC-4 has been updated and resources provided. (*Posted 7/28*)
- [Correction to BT2025169](#): Corrected procedure code for "Self-Directed Residential Habilitation (RH2O) and Self-Directed Residential Habilitation (RH1O)" in Table 2. Procedure code is T2016 not T1016.

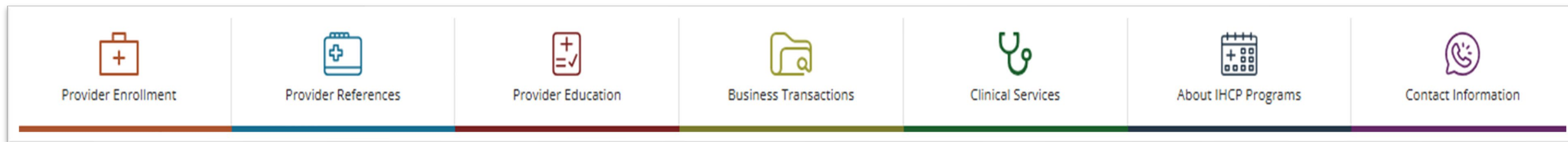
Note: You may need to refresh your webpage after clicking on the URL for the corrected bulletin to show the updated page.



General Provider Education Opportunities



Indiana Medicaid for Providers Website



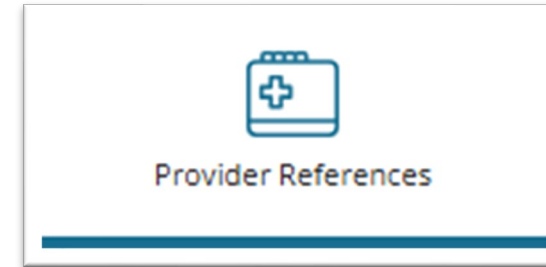
<https://www.in.gov/medicaid/providers/>

The IHCP offers providers easy access to the resources and tools needed to conduct business with Indiana Medicaid. Provider updates and announcements, important reference materials, and general program information are all available through links and webpages located on this website.

Provider References Tab

[Provider References:](#)

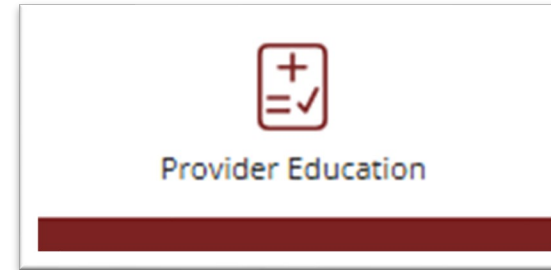
- Bulletins and Reference Modules
- Current News
- Code Sets
- Email Notifications
- Forms
- IHCP Provider Locator
- OPR Provider Verification
- Other Provider Resources



Provider Education Tab

[Provider Education:](#)

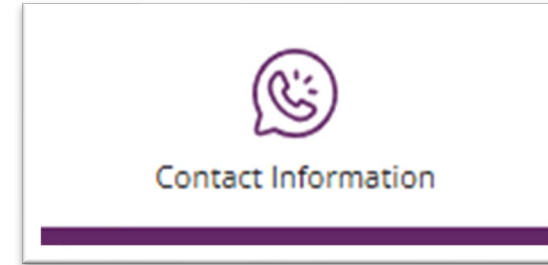
- Provider Education Opportunities
- IHCP Works Seminar
- IHCP Live Webinars
- IHCP Quick Hits
- Program Integrity Provider Trainings
- IHCP Provider Healthcare Portal Training
- PE Qualified Provider Training
- Electronic Visit Verification Training
- Archived Workshop Presentations



Contact Information Tab

Contact Information:

- Contact Us
- IHCP Quick Reference Guide
- Portal Links for Providers
- Policy Consideration Requests
- Provider Relations Consultants (Territory Map)



Stay Connected with the IHCP!



Get Important News & Updates

Sign up for email and/or text notices of Medicaid and other FSSA news, reminders, and other important information. When registering your email, check the category on the drop-down list to receive notices of Medicaid updates; check other areas of interest on the drop-down list to receive notices for other types of FSSA updates.

[Sign Up](#)

Please be sure to stay connected and [sign up to get important FSSA news and updates](#).

FSSA - Medicaid Policy and Planning ☐

Indiana Health Coverage Programs Providers



Other Ways to Find the IHCP Update Email



The weekly IHCP update email can also be found on the [IHCP Providers homepage](#).

What's New?

Find out about recent news items, provider publications, and other website or program updates.

[Read the Latest IHCP Update Email](#)

IHCP News & Events

- 07-01-2026 IHCP will host monthly IHCP Live webinar July 1
- 08-05-2026 IHCP will host monthly IHCP Live webinar August 5

[Click Here to View More News and Events](#)



Bulletins



Provider Reference Modules



MCO Provider Trainings

- [Anthem Provider Trainings](#)
- [CareSource Provider Trainings](#)
- [Humana Provider Trainings](#)
- [MHS Provider Trainings](#)
- [UHC Provider Trainings](#)



Trending Topics



Topic #1: NOA Approval and Billing

Providers must not render or bill HCBS waiver or MFP demonstration grant services without an approved NOA or Service Authorization form.

- 30 days prior to an NOA expiration review MCO portal for updated NOA information. If there is no information available, please contact service coordinator/case manager for information.
 - Service coordinator information is listed on the NOA. If you are unable to reach the service coordinator, please reach out to your MCO provider representative.
 - For non-PathWays services, if you are unable to contact the case manager or their supervisor, please contact BDS.
- If services are rendered without a current NOA, payment is not guaranteed.
 - Instructions from the MCO to continue services without an NOA should be done in writing to assist with any claim denials.



Topic #2: Provider Appeal Information

Quick rundown of the appeal process:

1. Complete the formal administrative review process

- Request must be submitted within **60 calendar days** of notification of claim payment or denial.
- Comply with all requests to submit information or additional documentation and you must also receive a final written administrative review decision.

2. Once exhausted, providers may request an appeal

- Include all pertinent facts, proof of actions taken to resolve payment or denial, and any associated documentation.
- The IHCP must receive the appeal request within **15 calendar days** after the provider receives the adverse administrative review decision on which the appeal is premised.



Last Step- Provider Appeal Information

3. File a statement of issues and conform to Appeal proceedings

- If a provider elects to appeal, they must file a statement of issues within **45 calendar days** from the date of the adverse administrative review determination.
- Appeal proceedings will be conducted by the Office of Administrative Law Proceedings (OALP), and if you do not agree with an OALP judge decision, providers have **15 calendar days** of receipt of the decision to appeal by filing an objection.
- Gainwell Technologies **does not** receive appeal decisions; providers must follow-up with the OALP.



IHCP Live Webinar Survey

Please take this quick survey →





OMPP HCBS Certification Support

OMPP Certification Common Setback #1



Violating Provider Guidelines:

Documents featuring a business name that does not match application.

Resolution:

- Proofread documents to ensure another business' name is not featured in your application submission.
 - If a document is found to have another agency's name featured in the document, the application will be expired.
 - If an agency is using a third party to process document compliance, please note that the documents must still belong to the agency applying for services, not the third party's business documents.

Legal business name of applicant
ABCDEFG 123 LLC
Tax Classification
Limited Liability Company
DBA Name of Applicant ⓘ
ABC 123 LLC

Annual Survey Form

ABC123 LLC, Chief Executive Officer (CEO) or the CEO's designee shall conduct a client satisfaction review with the client at least every seventy-six (76) to one hundred and four (104) days to discuss the services being provided and to determine if any change in the plan of services should occur. The review with the client may be conducted by **ABC123 LLC** in person or by telephone.

The following questions are asked by an employee of **456 JFKL LLC** to gauge your satisfaction as a client, client's family, or client's personal representative of **456 JFKL LLC**'s services that have been provided. The client's name will only be included on the survey if permission is granted by the client, the client's family, or the client's personal representative.



NOTE: OMPP does not endorse any third-party business and is not responsible for a provider's noncompliance that leads to expiration. Providers are solely responsible for their application compliance, and the use of a third party is at your own risk.



Continuation of Common Setback #1

Violating Provider Guidelines:

Documents that appear incomplete or have not been proofread.

Resolution:

- Proofread documents to ensure they are complete and compliant with provider guidelines *before submitting your application*.
 - [Insert Business Name] - Documents that feature this will be expired as incomplete.
 - [Insert 455 IAC 282] - Documents that feature this will be expired as incomplete.
 - [Insert contact information] - Documents that feature this will be expired as incomplete.

INSURED PARTY

Name:

Address: [Insert Full Business Address]

Phone: [Insert Contact Number]

Email: [Insert Email Address]

Type of Entity: [e.g., Healthcare Facility, Assisted Living, Home Health, etc.]

Effective Date: [Insert Date]

Approved By: Agency Manager

OMPP Certification Common Setback #2



All corrections must be uploaded within five business days of the due date provided in your feedback.

Resolution:

- Provider Guidelines state that providers have five business days, until the close of business (5pm), to return any documents requiring corrections.
- After five business days, any application that still contains uncorrected documents will expire, and the provider will be required to start a new application.
- If a provider uploads the same file that previously received feedback with little or no corrections, the review process will stop, and the application will be expired due to being incomplete and not following Provider Guidelines.



Please carefully review all feedback provided and ensure that every correction requested by the certification specialist is fully addressed before uploading a revised file.

Continuation of Common Setback #2- Examples

All corrections must be uploaded within five business days of the due date provided in your feedback.

Examples:

Feedback states, "Provide a limited, national, fingerprint or expanded criminal history check dated within 90 days of the application submission date for the owner, and all currently employed."

The provider uploads a IdentoGO appointment registration.

- An appointment registration document does not meet the requirements outlined in the feedback.
- The Background Check folder is Incomplete as a result.



IdentoGO

Indiana

Registration Completed for John Doe

APPOINTMENT DETAILS	
Location Indianapolis - Madison Ave Postal Express 8063 Madison Ave Indianapolis, IN 46227 United States	Appointment Date: 8/1/2026 Time: 2:00PM Registration ID 123456789

The logo for Safe Hiring SOLUTIONS features four stylized human figures in orange and red above the text 'SafeHiring' in a large, bold font, with 'SOLUTIONS' in a smaller font below it.

Report ID. abcdefghijk
Order Date 7/26/2026
Completion Date 8/1/2026
Ordered by John Doe



HCBS Certification: Publication Updates and Education Opportunities

Breakdown of Important Bulletin: BT2026124



[IHCP Bulletin BT2026124](#): IHCP receives approval for an HCBS provider certification and enrollment moratorium

CMS has approved a statewide certification and enrollment moratorium for certain HCBS 1915(c) waiver providers **effective August 1, 2026**. The moratorium will prevent certification and enrollment for certain waiver services as well as changes of ownership, adding counties and adding services subject to the moratorium for existing HCBS agencies.

Any new waiver certification applications will be expired in the OMPP HCBS portal for services subject to the moratorium. New waiver certification applications for the CIH and FS waivers will also be expired for services subject to the moratorium.



Continuation of Bulletin Breakdown: BT2026124

1915(c) Waiver Services Subjected to the Moratorium effective Aug. 1, 2026

- Adult Family Care
- Attendant Care
- Behavior Management (H&W and PathWays)
- Behavior Management/Behavior Program and Counseling (TBI, CIH and FS)
- Caregiver Coaching
- Day Habilitation
- Extended Services
- Facility-Based Support
- Family and Caregiver Training
- Home and Community Assistance
- Home-Delivered Meals
- Music Therapy
- Participant Assistance and Care
- Personal Emergency Response System
- Recreational Therapy
- Rent and Food for Unrelated Live-In Caregiver
- Residential-Based Habilitation
- Residential Habilitation and Support – Daily and Hourly
- Respite (FS and CIH)
- Respite Care Services (PathWays, H&W and TBI)
- Structured Family Caregiving
- Transportation
- Wellness Coordination
- Workplace Assistance



Continuation of Bulletin Breakdown: BT2026124- Exempted Services

1915(c) Waiver Services Exempt from the Moratorium effective Aug. 1, 2026

- Adult Day Services
- Assisted Living
- Case/Care Management
- Benefits Counseling
- Career Exploration and Planning
- Community Transition
- Home Modification and Assessment
- Integrated Health Care Coordination
- Nutritional Supplements
- Occupational Therapy
- Pest Control
- Physical Therapy
- Prevocational Services
- Psychological Therapy
- Remote Supports
- Specialized Medical Equipment and Supplies
- Speech/Language Therapy
- Structured Day Program
- Supported Employment
- Vehicle Modifications



BT2026124- Clarifications

- This **does not** affect providers undergoing revalidation or recertification.
- This **does not** affect a currently enrolled provider's ability to serve Medicaid members for services they are currently certified for.
- Currently enrolled providers may not add services subject to the moratorium, add counties for services subject to the moratorium or complete changes of ownership for agencies providing services subject to the moratorium while it is in effect.
- The IHCP will consider limited exceptions to the moratorium to ensure member access to services in areas of need. Agencies seeking an exception must meet all provider qualifications for service provision and are required to submit a narrative explaining how the provider's exception request will address an access concern with applicable data for the service area requested. **Exception requests without this information will not be reviewed.**

Providers and applicants may submit their request for an exception by emailing OMPPProviderRelations@fssa.in.gov.



OMPP Certification Resources

- Resources found on the [Medicaid HCBS Certification webpage](#)
 - [Required Document Definitions](#)
 - [OMPP HCBS Waiver Module](#)
 - [DDARS HCBS Waiver Module](#)
 - Single Sheet Summaries
- OMPP Certification Portal- <https://omppproviders.fssa.in.gov/>

Recommended step: Review website before an application is started.



OMPP HCBS Certification Education

OMPP HCBS Certification Training Videos:

- [Demonstration for continuing an application](#)
- [Demonstration for updating a returned application](#)

Important Waiver Bulletins:

- [BT202609: Reminder for TB tests \(SFC\)](#)
- [BT202577: Reminder of HCBS Certification and Enrollment Guidelines](#)
- [BT202488: OMPP clarifies background check requirements for HCBS provider certification](#)
- [BT202472: IHCP announces additional guidance for HCBS provider certification](#)
- [BT202456: Instructions for OMPP HCBS Certification Portal](#)

OMPP Certification Portal



The FSSA OMPP is certifying providers for home- and community-based services (HCBS) through the Pathways, Health & Wellness (H&W) and Traumatic Brain Injury (TBI) waivers.

Providers who wish to participate in one of the waiver programs will need to complete three steps on the [OMPP Certification Portal](#):

1. Become certified by OMPP to provide HCBS waiver services
2. Enroll with the IHCP
3. Finish your waiver program enrollment

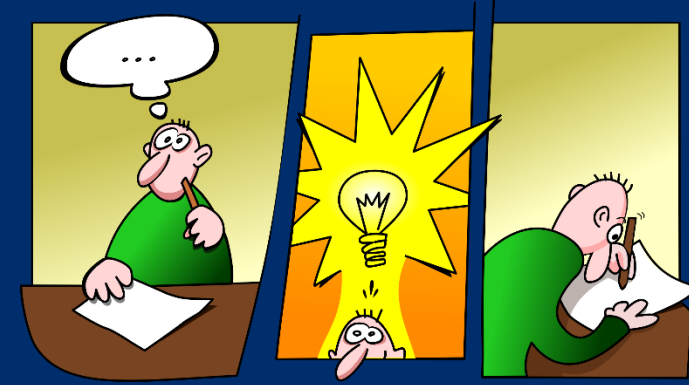
Contacting the OMPP Certification Team



- The best ways to contact our team is through Inquiries or the Chatter feature in the OMPP Certification Portal.
- To submit an Inquiry, providers must have an established OMPP account.
 - Inquiries may be submitted for PAN application status, general questions about the process, portal issues and address changes.
 - **Inquiries are the best option for a timely response.**
- Chatter is available within the portal when an application is actively under review and allows providers to communicate directly with their assigned specialist.
 - Use @tagging (example: @John Doe) to notify the specialist.
- If an application status is Expired, Certification Complete, or Denied, providers should submit an Inquiry rather than a Chatter.



Future Webinar Topic Ideas?



The IHCP Live webinar primarily offers an opportunity for the IHCP to share current news, updates, and to offer brief training opportunities. We want to hear your ideas about additional webinar topics that would be helpful to you across the Medicaid program. This webinar is a monthly opportunity to discuss updates and issues impacting Indiana's Medicaid providers.

Share your topic ideas at:
IHCPListens@fssa.in.gov

Please take this quick survey →





Thank You



**Next IHCP Live Monthly Webinar:
September 2, 2026, at 11am ET**